

Dear Madam/ Sir,

Please allow us to submit the following questionnaire form as part of quality assurance at the Faculty/ School and Undip. The number of questions that we ask as much as 22 questions. In general, it takes 5 -10 minutes to answer. We are pleased to fill in every question with carefully, so that we get information that is accurate.

We say a lot of thanks on the attention and cooperation were given.

Best Regards,

Satisfaction and Quality Assurance School of Postgraduate Studies Undip Survey Team.

Survei 03. Satisfaction of Staff

Respondent Identity

Name :

Work Unit :

Answer the following questions by providing on one of the available options

I. Demographics (Education Personnel General Information)

1. Gender

Male

Female

2. Length of work at UNDIP (years)

0 – 10

10 – 20

Lebih dari 40

20 – 30

30 – 40

3. Employment Status

Daily

Civil servant

Scheduled Contract

PTNBH

4. Rank

Non Group

II (IIA-IIID)

IV (IVA-IVE)

I (IA-ID)

III (IIIA-IIID)

5. Age (years old)

20 – 30

30 – 40

40 – 50

60 – 70

II. Governance and Staff Management (Management and Working Atmosphere)

6. My opinion about education personnel recruitment

Very satisfied

Quite Satisfied

Satisfied

Less satisfied

7. My opinion on the placement and transfer of education personnel

Very satisfied

Quite Satisfied

Satisfied

Less satisfied

8. My opinion about the workload to provide services in the work unit in accordance with applicable regulations

Very satisfied

Quite Satisfied

Satisfied

Less satisfied

9. My opinion about training to improve skills at work

Very satisfied

Quite Satisfied

Satisfied

Less satisfied

19. My opinion about the quality of infrastructure to support work

Very satisfied

Quite Satisfied

Satisfied

Less satisfied

V. Additional Tasks

20. My opinion on the adequacy of information with regard to additional tasks other than the main task

Very satisfied

Quite Satisfied

Satisfied

Less satisfied

21. My opinion about giving the opportunity to be selected in carrying out additional duties in accordance with applicable regulations

Very satisfied

Quite Satisfied

Satisfied

Less satisfied

VI. Career Development

22. My opinion about administrative, rules training and training for career/ position advancement

Very satisfied

Quite Satisfied

Satisfied

Less satisfied